



## Profile

Detail oriented IT professional with 5+ years in systems and network administration. Excellent problem-solving skills and ability to perform well in a team. Responsible for operation and maintenance of a multicampus enterprise network with 500+ average daily users. Demonstrated experience in reducing operating expenses by implementing open-source solutions and services.

## Skills

### Web Development

- HTML
- CSS
- Javascript
- Svelte
- Tailwind
- Static Site Generation
- REST
- Back End As A Service
- Typescript
- JQuery

### Systems Administration

- Linux
- Office 365
- Azure AD
- Microsoft Active Directory
- VMware ESXI
- Microsoft Exchange
- Docker
- Windows Server

### Network Administration

- Cisco IOS
- Cisco Meraki
- Ubiquiti Unifi
- VLANs
- Site to Site VPN
- Wireguard
- Firewall/Routing
- 802.1x

## Experience

### 2020 - Now Director of Information Technology

*Christ Lutheran Church*

Responsible for overseeing and enhancing the essential network infrastructure across multiple campuses. Managed backups to ensure data integrity and collaborated with action teams to create effective technology plans. Implemented cost-efficient software and hardware solutions, resulting in an annual cost reduction of \$50,000.

### 2019 - 2020 Tech Associate (Part Time)

*Christ Lutheran Church*

Spearheaded the development and implementation of innovative strategies aimed at enhancing live stream services and expanding audience outreach. Oversaw the building and installation of advanced computer systems, significantly improving the recording and streaming capabilities of worship services. Managed the graphics for both in-house worship and live-streamed services to create engaging and visually appealing experiences.

### 2019 - 2020 Teir II Managed Services Technician

*Scan Online*

Responsible for administering the Office 365 and Windows Active Directory infrastructure. Managed the VOIP phone system and maintained extension listings. Deployed and configured virtual machines to meet specific business requirements and maintained legacy Windows Mobile applications for existing clientele. Performed extensive configuration and maintenance of both customer hardware and software to ensure optimal performance.

### 2018 - 2019 Network Analyst (Part Time)

*The University of North Carolina at Greensboro*

Conducted assessments of helpdesk tickets, ensuring timely resolution of issues while maintaining accurate documentation. Maintained and troubleshooted enterprise network systems. Actively collaborated with other network engineers to support the University's goals and objectives.

## Education

### 2019 Information Systems and Supply Chain Management

*Bachelor of Science*

University of North Carolina at Greensboro

## Certifications

### 2021 Dante Certification Level 3

*Audinate*